

California Designated Representative

Frequent Questions:

Updated as September 1, 2011. Changes to this information may be made without notice.

<p>1. Why is your class only Web Based?</p>	<p>All students have a need to complete their class on their schedule. Some need to complete the class overnight and others have lots of time. Our class is available 24/7/365 with uptime at 99+%. This allows students to attend to their business by day and study by night. PREVIEW SEGMENT</p>
<p>2. Do I have to complete this class all at one time?</p>	<p>No you may come and go as often as you like. The presentations are pre-recorded and usually remember where you left off.</p>
<p>3. Do I have to finish in a specific amount of time?</p>	<p>No, you may take all the time you need to complete this class..</p>
<p>4. Are there Practice Exams?</p>	<p>The exams in the course are the exams for completion of the training. You do not need to go anywhere to any other exam. Current average grade of students 94.13%. A passing grade of 85% is needed.</p>
<p>5. Is there a handout?</p>	<p>Yes, when you enter the "Internet Training Room" there is a link to download and print the handout.</p>
<p>6. Am I guaranteed to pass the exam?</p>	<p>We will work with you until you do pass this exam. Our students mostly pass on the first attempt. Some may need to try a second time. There is no additional fee for retaking exams.</p>
<p>7. What if I have questions about content?</p>	<p>If something does not make sense or you need clarification, please call our office, we are happy to spend the time with you reviewing confusing issues.</p>
<p>8. How do I get the Training Declaration that I need to have SkillsPlus sign as a part of my application?</p>	<p>When you complete the course you must submit your request for training documentation (at the very bottom of the Internet Training Room) and that prompts us to complete and mail your training declaration.</p>
<p>9. I need my declaration right away. Can you help?</p>	<p>Yes, give us a call and if at all possible we can FedEx the Training Declaration to you overnight. This is dependent on all exams completed with an 85%, payment received, the training documentation request completed correctly, and available staff qualified to sign the documentation. Need to know, give us a call at 415.487.3500.</p>
<p>10. How long does this class take?</p>	<p>This class takes from 4-8 hours of study depending on your speed of retention.</p>
<p>11. Where is the class held?</p>	<p>Our class is offered on line. No need to travel to any other location or interfere with your work schedule.</p>
<p>12. What if I have trouble with the technology?</p>	<p>There are two ways to gain technical support. You can always call our office at 415.487.3500 and speak to someone directly. Alternatively, we maintain a technical support blog for 24/7 support issues.</p>

13. What is covered in the course?	All of the requirements for the California Designated Representative.
14. What technology do I need to view these programs?	Adobe Flash Player 10.
15. How do I know if I have flash Player on my computer?	Click here to test your PC. This test does not make any changes to your computer. Flash Player Test
16. How do I get the last version of Flash Player for free?	Download Flash Player for Free. Free Flash Player.
17. Where do I get the State Application form?	Application
18. I have more questions. How can I get answers?	Call 415.487.3500 and ask for Allan
19. I want to enroll now. How do I do that?	Click here to enroll.
20. I have been told that I need to complete refresher training. How can you help me?	We offer refresher training to our students of record only. Our refresher class is \$150. Click to download a credit card authorization.
21. I want to print this page.	Click here to print the above information.
22. I need California Designated Representative forms.	Click Here
23. I need California Exemptee forms.	Click Here
24. What are the training requirements from the Department of Health?	Click Here
25. I need help writing my company's procedure manual. Where can I get some help?	Click here for our class on Writing Procedures for Drug and Device Wholesalers
26. What is the status of fingerprints?	Need to know the status of your fingerprint scan at the FBI? Call the FBI Fingerprinting office in West Virginia. The applicant for the scan must be the one to call. Call 304.625.5590. Request Fingerprint Cards from the State
27. I need to get fingerprint cards.	Call the State or give us a call. We have the cards. 415.487.3500
28. I am drug manufacturer. Do I need a Designated Representative?	<ol style="list-style-type: none"> 1. Drug Manufacturers no longer need a Designated Representative if you are under the authority of the Food and Drug Branch and the Food and Drug Administration or licensed pursuant to Section 111615 of the Health and Safety Code. You are referred to 4160(e). 2. If you are a drug manufacturer, you will apply for an exemptee license with the Department of Public Health. Click here to learn about our Exemptee training course. 3. 4169(a) States that an entity may not purchase, sell, trade, or transfer dangerous drugs and devices. 4. 4169(d) States that this does not apply to certain

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	pharmaceutical manufacturers licensed by the FDA or by the State Department of Health Services.
29. I am a distribution center at a different location than my license holder manufacturer. Am I covered under their exemption?	No, separate distribution centers need a license and a Designated Representative.
30. I do not have the one-year of paid lawful experience. How can I get certified?	You will need to wait until you get the one year of experience.
31. I am starting a company and do not have one-year of paid lawful experience. What can I do?	Call Allan at 415.487.3500.
32. I have some experience but am not sure if it counts. Can you help me?	Call Allan at 415.487.3500.
33. How much does this course cost?	\$525 per student.
34. I have several student. Are their group discounts?	Our course is a great value and no discounts are offered,
35. I want to be a Veterinary Retailer Designated Representative. Does this course meet the 240 hours of training required?	No, this course is an 8-hour courses intended for drug wholesalers.
36. Verified-Accredited Wholesale Distributors®	VAWD
37. I need forms. Can you help?	California Board of Pharmacy forms site - Most forms Designated Rep In Charge - Form