

Frequent Questions:

Updated as of March 14, 2011. Changes to this information may be made without notice.

Do I have to complete this class all at one time?	No you may come and go as often as you like. The presentations are pre-recorded and usually remember where you left off.
Do I have to finish in a specific amount of time?	Yes, to help motivate you to complete the course, we require that you finish within 60-days from registering in the course. After that time your username and password becomes deactivated. If you have a special need, please give us a call.
Are there Practice Exams?	Yes there are 6 practice exams. You may take these practice exams as often as you like.
Am I guaranteed to pass the State exam?	All students are different so no one can guarantee any particular exam grade. We are available to respond to any specific question that you have about the Pharmacy Laws affecting Designated Representatives and Wholesalers. Our course has been developed by a team of experienced course developers applying the latest in educational development methodologies aimed at helping to assure greater retention.
What if I have questions about content?	If something does not make sense or you need clarification, please call our office, we are happy to spend the time with you reviewing confusing issues.
Do I get a certificate of completion?	Yes, when you have completed the entire class you can print a Certificate of Completion.
How long does this class take?	This class takes from 10-14 hours of study depending on your speed of retention. Your study time can be spaced out over 60-days to allow you to work your job without having to travel.
Where is the class held?	Our class is offered on line. No need to travel to any other location or interfere with your work schedule.
What if I have trouble with the technology?	There are two ways to gain technical support. You can always call our office at 415.487.3500 and speak to someone directly. Alternatively, we maintain a technical support blog for 24/7 support issues.
What is covered in the course?	Florida Statute Chapter 499, Rule Chapter 64F-12 Florida Administrative Code, 21 CFR 205, 21 USC 321, 331, 333, 351, 352 and 353, and more helpful information.
What technology do I need to view these programs?	Adobe Flash Player 10.
How do I now if I have flash Player on my computer?	Click here to test your PC. This test does not make any changes to your computer. Flash Player Test
How do I get the last version of Flash Player for free?	Download Flash Player for Free. Free Flash Player .
Where do I get the State Application form?	Application
What if I fail the exam the first time?	Call us and we will discuss your testing experience and answer your questions. You can re-enter the course to review the content. If it is passed the 60-day study period, fax us your results and we will reactivate your access to review content.

SkillsPlus International

I have more questions. How can I get answers?	Call 415.487.3500 and ask for Allan
I want to enroll now. How do I do that?	Click here to enroll.
Our Florida class is new.	The first 10 registered students to fax back to us your grade report and answer 5 questions about our class will receive a full refund of the cost of registering for our course. Emails with a scanned copy of the grade report are acceptable. Grade submissions are accepted on a first come first serve basis. Telephone calls of grades are not accepted for refund. SkillsPlus has the final decision as to order received.